

Cancellation Procedure

If you sign with Greener Living Solutions immediately you have the right to cancel within seven days of making the contract.

Notice

I hereby give notice that I wish to cancel my contract

Reason(s)

Greener Living Solutions aims to provide a quality and professional service. To help us identify the reason(s) for your cancellation and, if necessary, improve our service, please tick the appropriate box(es):

I/we require additional information to convince me/us it is the correct decision.

Decided to choose another supplier

Moving premises

Other (please specify)

If you wish to exercise your right to cancel, please sign and date this notice then return to
Greener Living Solutions, Chapel Buildings, Nercwys Road, Mold,
Flintshire CH7 4ED

Signature _____

Date _____

Direct Sales Code of Conduct

Greener Living Solutions understands the importance of providing customers with as much information as possible. To do this we employ representatives to speak directly to customers in their homes. To ensure that our representatives act in a professional manner, we instructed them to:

- carry an identity card with photograph
- introduce themselves
- tell you that they represent Greener Living Solutions
- clearly state the reason for their visit
- be smart in appearance and courteous at all times
- provide you with all the information necessary for you to make a decision
- treat the information you give them in confidence
- advise you of the seven day 'cooling off' period

Our representatives must not call between 8pm and 9am, unless it has been arranged by appointment

Should our representatives not follow these guidelines please inform us.

If you have any question please call us FREE on 0800 0856 645